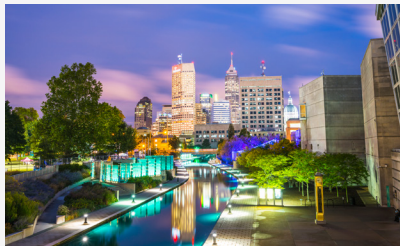


## Winter bill assistance

As colder weather approaches, AES Indiana understands high bills can be financially challenging. If you require assistance during this upcoming winter season, we have programs and resources in place to provide energy assistance and support for you and your family.



For more information on winter bill assistance visit [aesindiana.com/payment-assistance](https://aesindiana.com/payment-assistance).



## Our commitment to transforming your experience

For more than 100 years, you have trusted us to deliver reliable energy services. Experiences are now faster and easier than ever before, and makes us ask, “Why should your experience with your electric utility be any different?”

We're excited to announce AES Indiana's commitment to simplifying and elevating your experience. This isn't an overnight change – it's been several years in the making with a powerful team behind it, the best of tech, and with you, our customer, at the center.

The foundational elements of this transformation are rolling out now and with it, you'll experience the first new features, including:

- New payment options, including Apple Pay, Google Pay, and American Express.
- More convenient options for starting or stopping service, even during weekends and holidays.

We are excited to build on this foundation with new ways to keep you connected and informed throughout a more seamless energy experience.

Thank you for trusting us as we continue to accelerate the **future of energy**, All together.



For more information, please scan here or visit [aesindiana.com/system-upgrade](https://aesindiana.com/system-upgrade)

**aes** Indiana

# Kick off the holidays with AES Indiana!

## AES Indiana's Yuletide celebration

We are proud to sponsor this holiday tradition, an entertaining event that brings families together to engage with Indianapolis Symphony Orchestra (ISO) members, vocalists and a cast of dancers and characters. AES Indiana and the ISO are offering an exclusive discount to AES Indiana customers for the 12/3 and 12/10 Yuletide performance dates. Visit [indianapolissymphony.org/AESYuletide23](http://indianapolissymphony.org/AESYuletide23) to purchase tickets.



## Circle of Lights

In its 61st year, Circle of Lights®, presented by IBEW 481, returns the day after Thanksgiving. Watch the Soldiers and Sailors Monument illuminate with festive décor and energy at this free event. Join us for Indy's most time-honored holiday tradition.

When: Friday, November 24

Where: Monument Circle in downtown Indianapolis

Time: 5-8 p.m. with the tree lighting ceremony from 6-7 p.m.

## Coloring contest

The annual AES Indiana Coloring Contest is a cherished tradition where one lucky child will "flip the switch" for the Circle of Lights® tree lighting ceremony. The contest runs November 1-15. We look forward to seeing all the creativity this sparks!



Print coloring sheets at [downtownindy.org/childcoloring](http://downtownindy.org/childcoloring) or scan to download.