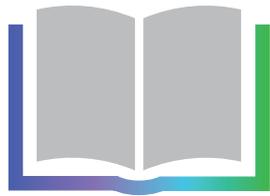


# Smarter together

## 2022 Community impact report





We've emerged from the pandemic with **renewed energy** and a greater need to **drive positive impact**.

In 2022, AES Indiana extended its community leadership with smart, new and creative ways to make a positive lasting impact in the communities where we live and serve. We did this all together, with our people and customers. The challenges our communities have faced in the last few years didn't stop the powerful impact of our nearly 1,500 AES Indiana people who came together to contribute thousands of volunteer hours in our community and support meaningful organizations at community celebrations. We've emerged from the pandemic with renewed energy and a greater need to drive positive impact.



AES Indiana supported and celebrated at events such as the AES Indiana 500 Festival Parade, the Indy Pride Parade, Zoobilation, Butter 2, AES Indiana Yuletide Celebration, Champions of Diversity Awards Dinner, and the Pike County 4-H Fair. Our people volunteered to go "Over the Edge" for United Way of Central Indiana, packed snack packs for Horizon House and our homeless neighbors, and helped revitalize Washington Park during its annual AES Indiana Day in the Parks. And these are just a few of the many ways we proudly gave back to the community.

We take great pride in our corporate social responsibility and are committed to empowering the communities where we live and serve – and extending our reach. This year, more than 200 contractor lineworkers provided emergency response services to support restoration efforts after Hurricane Ian devastated Southwest Florida with winds up to 150 mph, an unprecedented storm surge and massive flooding in October.

We continued to make tremendous progress with a sustainable impact in the areas of arts and culture, education, economic development, environment, customer needs, and diversity equity and inclusion through smart and strategic investments. Together, we distributed more than \$2 million to 52 nonprofit organizations.



Additionally, in 2022 AES Indiana developed a new Integrated Resource Plan. This bold strategic plan for our energy future reduces costs and risk for our customers, outlines aggressive investments in renewable projects, and leads an inclusive, clean energy transition.

As you review our 2022 Community Report, I hope you see the impact AES Indiana is making has never been stronger.

The stories in this report shine a light on our commitment to you and our continued commitment to **accelerating the future of energy**, together.

A handwritten signature in black ink, appearing to read 'Kristina Lund'.

Kristina Lund

President and CEO, AES US Utilities



# Community investments by the numbers

AES Indiana and its people are [dedicated to making a difference](#) in the communities where live, work, and serve.

## \$2.15 million

was invested back into the community through six strategic areas:



Arts and Culture



Customer Needs



Economic Development



Education and workforce development



Environment



Diversity, Equity, and inclusion

AES Indiana does not pass on the cost of its community investments or advertising to customers.

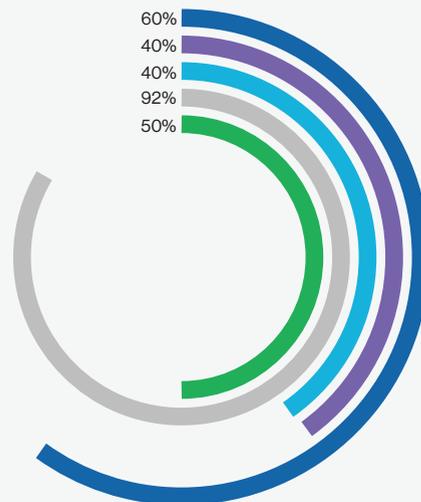
Our people are powering the community and together, we are accelerating the future of energy.

# 2022 investments

54 total investments

	% of total investment
Arts and Culture	15%
Customer Needs	35%
Economic Development	19%
Education and workforce development	12%
Environment	19%

Percentages denote diversely driven organizations and programming in each investment category



60%+  
of the organizations focus on customer needs and education



46%  
contributed to diversely driven organizations



Our community investments extend beyond Central Indiana. 126 miles away, there are hundreds of people working in Petersburg, Indiana to ensure lights turn on at the flip of a switch in Indianapolis.

This year, we volunteered at Junior Achievement of SW Indiana and United Way of Pike County Day of Caring. We sponsored the local “Clothe-A-Child” program, held food drives for neighbors in need and supply drives for our furry friends at Pike County animal shelters. We invested in our youth by providing scholarships for high school students pursuing degrees in fields related to our business and Youth First Sponsor, a program that offers free, in-school access to professional mental health support. And we’ve invested in community events such as Discover Downtown Petersburg, the Otwell Fourth of July Celebration, Buffalo Trace Music Festival, and the Pike County 4-H Fair.

We remain committed to being a good neighbor in Pike County, for the neighbors who have embraced AES Indiana for more than 50 years.







# Arts and culture





## Hispanic heritage celebration light show

In September, the Indiana Latino Institute (ILI) hosted the very first Hispanic Heritage Month Celebration Our Light. Nuestra Luz. In partnership with the State of Indiana, the City of Indianapolis, and Downtown Indy and presented by AES Indiana, this inaugural and historical event celebrated Latino Hoosiers by projecting a celebratory video on Monument Circle. AES Indiana was proud to support the celebration, highlighting the Latino community and the many beautiful countries represented, and join the over 250 people who gathered on Monument Circle to celebrate and recognize the significant contributions Latinos make to our country.



## BUTTER 2

AES Indiana continued its proud support of BUTTER 2: a multi-day fine art fair for equity featuring the works of 42 emerging black visual artists from across the country. GANGGANG is the cultural development firm that activates the creative economy to center beauty, equity, and culture through events like BUTTER. US Utilities Chief Customer Officer and GANGGANG board chair Brandi Davis-Handy, spoke at the preview night. Over 100 pieces of artwork sold during the four-day fine art fair, totaling \$250,005 with 100% of the artwork sales going back to the artists.





# Customer needs





## Horizon House

Horizon House supports individuals experiencing homelessness with integrated, comprehensive services so they can secure and maintain housing.

On a #TeamTuesday, AES Indiana people learned about the work that Horizon House does in the community and participated in a volunteer activity, filling over 3,000 snack packs for the Horizon House outreach team. AES Indiana is proud to support Horizon House through charitable contributions and volunteer activities to help our neighbors experiencing homelessness through our commitment to meeting customer needs.



## Gleaners

AES Indiana remains committed to supporting Gleaners' work, serving 21 counties across central and southern Indiana, and operating the state's largest food pantry. Learn more about our partnership with Gleaners here



Scan here to watch the video

## How the power of upcycled banners, a creative new partnership, and signature bags benefited customers

This year, AES Indiana partnered with People for Urban Progress (PUP) to upcycle and transform old IPL banners into a signature line of bags. PUP's mission to create a smarter, more sustainable, and more resilient city by combining good design with existing resources aligns with the work AES Indiana is doing to accelerate cleaner, more efficient and cost-effective energy solutions for its more than 500,000 customers.

This creative partnership speaks to the core of what AES Indiana does in the community for its customers. Bags were sold at internal events and team gatherings at the various AES Indiana offices. Proceeds from the bags were donated to AES Indiana's Power of Change utility assistance program to help customers who need help paying their utility bills.

AES Indiana employees donated over \$2k back to Power of Change through this partnership.



Scan here to watch the video



# Economic development



# 500 Festival Parade

In 2022, AES brought its people and community together in May. To kick off the month of May, line workers volunteered for the Indy Mini bringing their bucket trucks around the race route serving as mile markers for runners and walkers.

AES 500 Festival Parade returned in 2022, after a two-year hiatus due to the COVID-19 pandemic. The theme “Back to Traditions. Racing Forward.” brought over 200,000 people All Together to celebrate the race’s long history and momentum. AES’ 85-foot-long float, themed “Accelerating the Future of Energy” featured wind turbines and solar panels around the Soldiers and Sailors Monument paying homage to our commitment to serving Indianapolis.

For the second year, AES sponsored car #24 with Dreyer and Reinbold Racing LLC, driven by Sage Karem, for the 106th running of the Indianapolis 500. We are proud to support the Indianapolis Motor Speedway and IndyCar’s transition towards sustainably-powered racing.





# Education and Workforce of the Future



# JobSpark

AES Indiana is proud to continue its support of JobSpark, a two-day hands-on career expo of Junior Achievement of Central Indiana at the Indiana State Fairgrounds. More than a dozen AES employees volunteered their time planning throughout the year and at the event to help students learn more about careers in the growing energy and utility industry. Students experienced how much work it is to create energy for specific lightbulbs through a hand crank machine, experimented with making their own solar power, and discovered the many different types of careers available at AES Indiana.



## Powerful Pathways

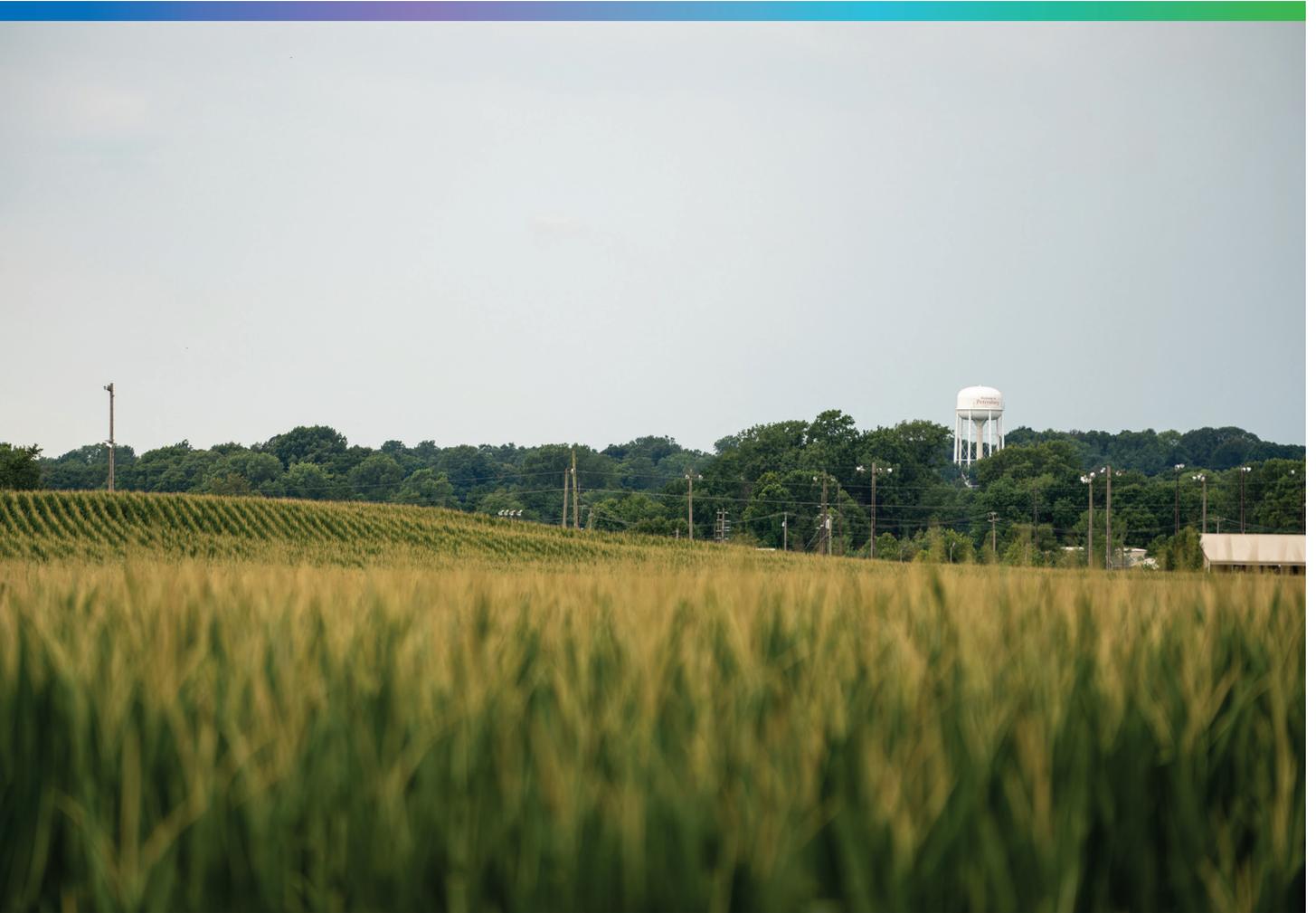
In 2021, the AES US Utilities piloted a program called Powerful Pathways. The program is designed to provide a learning and development pathway for individuals who do not have a traditional two- or four-year degree.

Powerful Pathways launched with our Indiana and Ohio customer care teams which are among our most diverse groups in the US Utilities. Knowing the well-rounded skills needed to be a successful person within the customer team, roles within the utilities were reviewed which traditionally required a degree and a common learning journey was defined to develop participants skillsets.

In 2022, nine individuals completed the year-long training program and graduated!



# Environment



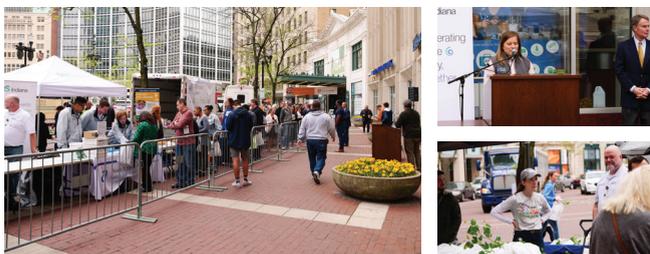
## The Parks Alliance of Indianapolis

AES Indiana supported the Indy's Lunch for Parks, where a record number of attendees experienced the "fun lunch" benefiting The Parks Alliance. More than 30 AES Indiana employees were able to gather and celebrate the incredible importance of The Parks Alliance and the parks systems in our community. Brandi Davis-Handy made remarks at the event and announced AES Indiana's new park for the annual Day of Service, Washington Park.



## Indy Free Tree

Back after a drive through hiatus in 2021, Indy Free Tree Day returned to Monument Circle where 500 trees were given away to the community and an additional 300 trees were donated to Keep Indianapolis Beautiful. Pictured are Mayor Hogsett and President, Kristina Lund, before distributing the first of the Redbud trees.



## Day in the Parks

In its 12th year, the annual AES Day in the Parks celebrated its new two-year partnership with Washington Park. More than 70 AES employees volunteered 560 hours on October 20th to beautify the interior walls of the family center by painting multiple murals designed by local artist, Kevin West. Volunteers spent time outdoors removing invasive species for the Indy Public Safety Foundation's mountain bike course, assembling furniture and cubbies for the entry way and game room, as well as repainting walls throughout the building. Before the service day, AES was able to leverage its funding to provide new flooring in the cafeteria space, one of the largest community spaces in the center, replace the basketball backboards with shatterproof boards and install new safety mats below the basketball goals in the gymnasium.



[Scan here to watch the video](#)





# Employee resource groups in action:

AES has several Employee Resource Groups (ERGs) available and open to all employees. These resource groups are voluntary and employee-led, meeting in-person or virtually to learn and grow from each other based on common interests, backgrounds or demographics. AES' ERG groups include [Emerging Professionals Network](#), [Black Professionals Network](#), [Allyship](#), [AES' Pride Network](#), [AESVets](#) and [Women's Networking Group](#).

## AES' Pride Network (APN)

Pride Month is a time of joy for the LGBTQ+ community and serves as a reminder that while more people are feeling safe enough to live openly, it is the responsibility of all of us to support an inclusive society. The AES Pride Network gathered with thousands of others to express ourselves with colorful costumes, flags, candy-tossing, and music!

The PRIDE ERG was joined by MOTOR to ramp up the volume and display our commitment to an inclusive workplace and the community we serve. The sense of unity and inclusion was truly powerful, and AES is looking forward to 2023.

## EPN Volunteering at the AES Indiana Yuletide Celebration

Fifteen members of AES' Emerging Professionals Network (EPN) volunteered to sell cookies and hot cocoa at the Indianapolis Symphony Orchestra's AES Indiana Yuletide Celebration. Proceeds benefitted the Indianapolis Symphony Orchestra's education and community programs.

## Allyship ERG

The Allyship ERG hosted a panel discussion honoring Juneteenth and Pride month featuring AES leaders from across the business units. The virtual panel brought together over 300 AES employees to learn more about allyship and intersectionality.

In addition to a virtual panel, the Allyship group teamed up with Catch the Stars Foundation for their 17th annual Back to School Celebration and hosted a backpack drive to be donated to local students. Over the span of two weeks, AES employees donated over 250 backpacks, helping the Catch the Stars Foundation distribute over 1k backpacks to students in Central Indiana.



# Building Lights

Since 1954, our window light displays have been used to support meaningful events and organizations that impact lives locally in Central Indiana, nationally, and internationally.

Each of the 276 energy-efficient, long lasting LED lights fixed on the exterior of our building's headquarters work each night to radiate positive messages, images, or a combination of both to bring hope to our community. From scrolling flags to dancing colorful lights, the window lights embraced unity and diversity amongst Downtown Indy as it was healing from the global pandemic as we came back, all together, in 2022. Our window lights have become a staple of Monument Circle's scenery, attracting visitors for photo opportunities with iconic displays such as the checkered flag during the month of May and various images, letters and colors cheering on our local sports teams, rich in Indianapolis' culture as well as other images throughout the year referencing national and international holidays.

At AES Indiana, the window light displays have a special place in our hearts as much as it has in our community! We encourage those visiting our window light displays to share their stories on social media using the hashtag [#AESINlights](#).

## All Together for Team Tuesdays

AES US Utilities returned to the workplace for hybrid schedules focused on [#TeamTuesdays](#) and [#WelcomeWednesday](#), allowing teams to reconnect in person and meet new faces, some for the first time in person. Here are some of the ways that our people celebrated being together:





# Our next step toward the future of energy





On December 1, 2022, AES Indiana filed a strategic plan for our energy future that includes adding up to **1,300 megawatts of wind, solar and battery energy storage** from new procurements in the next five years, converting our two remaining coal units in Petersburg, and monitoring and evaluating new technologies.

This strategic plan is called the 2022 Integrated Resource Plan and it identifies our next steps toward the future of energy for our customers in the Indianapolis area. Our 2022 plan is our boldest move towards sustainability in the company's history. We plan to further transform our city's energy infrastructure by quadrupling our renewable energy capacity – and saving our customers hundreds of millions of dollars in the coming years.

Our 2022 IRP represents an exciting milestone that demonstrates the dramatic transformation we've undergone as a utility in the last 10 years, while ensuring that we don't compromise reliability, resilience, or affordability.



Scan here to learn more about the process and the thorough analysis that included a year-long public stakeholder process to determine how to best source energy for our customers.





# Smart grid





As we enter the fourth year of AES Indiana's Smart Grid Initiative, revAMP, we reflect on the progress made towards our goal to modernize our electric infrastructure by implementing advanced tools, techniques, and technologies. A connected Smart Grid plays a crucial role in this, replacing outdated equipment and assets which in turn reduces the potential for power outages and improves safety for our customers.

We know that our customers depend on us to provide the energy they need to power their lives every day, and we hold the solutions we deliver to global standards of excellence, all with the goal of addressing the economic, environmental, and modern energy needs of the growing Greater Indianapolis area. Despite facing continued challenges in the global supply chain, we have made significant progress in all these areas during year three of Smart Grid.

In 2022, AES Indiana took significant steps towards a more reliable, efficient, and sustainable energy future for our customers. The rebuilding of 54 miles of 15kV circuits will result in a more reliable power supply and less power outages, while newly installed smart meters will enable customers to monitor and manage their energy usage more effectively. This not only improves data security, but also enhances customer support and reduces the impact of storms. The conversion of nine 4kV circuits to 15kV capacity will increase the capacity of our electric grid, allowing us to serve more customers and integrate more renewable energy sources as technologies change.

AES Indiana people and contractors reached the following project-to-date milestones of Smart Grid at the end of 2022:

157 Miles

of 15kV circuit rebuild

1,773,615  
linear feet

of XLPE cable  
replacement

47%

of upgraded smart  
meters (244,125)

13 4kV  
conversions

521  
Reclosers

254,586  
linear feet

907

Poles replaced

of buried cable





# Employee giving



## Employee giving campaigns

AES Indiana continued its annual tradition by donating over \$400,000 to 35 different nonprofit organizations in Central Indiana. United Way of Central Indiana hosted a lunch and learn with partner agencies and social impact grantees to share their impact with AES employees. More than 300 AES employees participated in the virtual kick-off, BINGO, and in-person activities during the two-week campaign window, coming All Together, for a great cause.

In December, over 120 AES Indiana employees raised \$9,622.99 to support the Indianapolis community. Funds raised allowed our people to make 177 holiday meal packages and gift totes delivered to Mary Rigg Neighborhood Center and Edna Martin Center, both serving as community resource that provides individuals and families with emergency food assistance, employment and education services, youth services and financial assistance. The gift totes donated to Edna Martin Center will be used for their “Holiday Drive,” allowing members of their community to pick out one holiday gift, free of charge, with no questions asked.

## Board affiliations

Our AES Indiana people serve in the community through a variety of board appointments at organizations such as Big Brothers Big Sisters, IndyHub, Keep Indianapolis Beautiful, Junior Achievement of Central Indiana, Horizon House, The Parks Alliance, Gleaner’s Food Bank, and the 500 Festival to name a few. We are proud of the many ways that our people support the community we serve.



## AES Indiana responds to Hurricane Ian

Hurricane Ian was a Category 4 storm that obliterated Southwest Florida with 150 mph winds, unprecedented storm surge and flooding in October. Ian tied for the fifth-strongest hurricane to make landfall in the United States, causing widespread devastation to be among the worst recorded. Approximately 2.7 million customers were without power during peak outage.

To support restoration efforts, AES Indiana sent more than 200 contractor linemen to Florida. They joined a workforce of 21,000 – including mutual assistance from 30 states – to help. Crews worked around the clock to restore electricity to those who lost power in the wake of the storm.

We are proud and honored that AES Indiana received an EEI Emergency Assistance Award for supporting mutual assistance efforts. We are proud and honored that our crews were picked up for mutual aid and were able to assist.



# AES Indiana

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**aes** Indiana