

STANDARD CONTRACT RIDER NO. 1
CUSTOMER LOAD CHARACTERISTICS
(Applicable to All Rates)

Where the Customer equipment installed may have intermittent, violently fluctuating or disruptive characteristics; for example, fire pumps, elevators, cranes, hoists, X-ray machines, welders, etc., the Customer shall, at his expense, install and operate such electrical and/or mechanical devices as are necessary to limit any and all fluctuation of voltage at the point of delivery not to exceed two percent (2%) above or below the impressed voltage at that point and/or to avoid damaging Company or other Customers facilities.

Where the Customer equipment installed may cause voltage or current wave distortion (harmonics); for example, rectifiers, inverters, adjustable speed drives, arc furnace facilities, etc.; the Customer shall, at his expense, install and operate such electrical and/or mechanical devices as are necessary to limit total harmonic distortion of current on the Company's system to levels consistent with current industry standards, such as IEEE Std. 519-1992 and IEC 555-2 as they relate to Customer facilities.

If, because of the character of the Customer's load described above, the Company has to install additional capacity or facilities not deemed by the Company as necessary for normal service, the Company may install such facilities following notification to the Customer. The following Customer charges and conditions will prevail:

- A. There will be an additional monthly charge therefore of one and sixty-five hundredths percentum (1.65%) net of the cost, including installation cost, of the equipment used or ready to be used at the beginning of the monthly billing period, as shown on the inventory of the equipment attached hereto and revised when necessary to show additions to and removal of such equipment.
- B. Inventories of equipment will be revised whenever changes occur to reflect additions and removals and the current installed cost, as determined by the Company, at time of revision will be used to determine the monthly charge. All inventories will be reviewed whether or not additions or removals take place, at least every five (5) years, for the purpose of determining such current installed cost.
- C. The Company shall have the right to remove any such equipment when in its judgment it is no longer required by Customer's operation. The Customer shall pay the entire cost of removing the equipment to the Company's store room.
- D. The supply of said equipment shall be, in so far as possible, in complete units of lines and/or substations, to avoid the undesirable circumstances attendant with divided ownership and responsibility.
- E. Bills for the use of said transformers and/or supplementary equipment will be presented at the beginning of each month of such use and will be payable within fifteen days after presentation.

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Energy Division

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STANDARD CONTRACT RIDER NO. 1 (Continued)

- F. The Customer shall be responsible for the cost of replacing any of said facilities damaged or destroyed beyond repair; except, as the result of accidents beyond its control. The Customer shall also be responsible for the cost of all necessary repairs to said facilities other than usual replacements or repairs. The Customer hereby expressly covenants that it will save and hold harmless the Company, its successors or assigns, from all suits or claims for damage due to injury to persons or property which may be caused by or attributed in any way to the facilities covered by this agreement; except that the Company will be responsible for any injury to persons or property caused solely by its negligent or wrongful acts or omissions.

Where the Customer equipment installed may be sensitive to utility switching from reclosures, sectionalizers, disconnect switches, substation circuit breakers, etc. or natural phenomena; for example, faults, lightning, etc. that may result in a loss of service, transient, voltage sag, voltage swell, phase unbalance, etc. the Customer shall, at his expense, install and operate electrical and/or mechanical devices as are necessary to mitigate these effects.