



## April is National Safe Digging Month

The weather is warming up and so are many outdoor home activities, such as landscaping and small or large home improvement projects that often include digging.









National Safe Digging Month is a way to remind us all to call [Indiana 811](tel:18004A811) before starting any project that involves digging.

By law, homeowners should contact Indiana 811 at least two full working days before beginning any digging project to avoid hitting an underground utility line. Homeowners can call [8-1-1](tel:18004A811) or submit a ticket online at [indiana811.org](https://indiana811.org).

By using Indiana 811's free service and having the approximate location of buried utility lines marked on your property, you can prevent damage to your property, your neighborhood, and yourself.



### Utility Marking Color Codes

	ELECTRIC
	GAS-OIL-STEAM
	TELEPHONE-CATV
	WATER
	SEWER
	RECLAIMED WATER
	TEMPORARY SURVEY MARKINGS
	PROPOSED CONSTRUCTION



Learn more at  
[aesindiana.com/call-you-dig](https://aesindiana.com/call-you-dig)

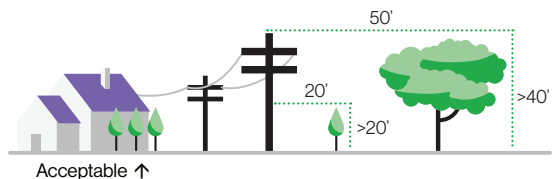
## Helpful tips for spring planting season



Misplaced or improperly maintained trees can cause power outages during severe weather. By selecting the right tree and planting it in the right place, you can help reduce power outages for you and your neighbors. When planting trees, consider how large they will be at maturity.

Follow three easy tips to prevent tree growth into overhead power lines.

1. Find the **right tree**
2. Choose the **right spot**
3. Put **safety first**



For more information about the Right Tree, Right Place program, visit [aesindiana.com/right-tree-right-place](https://aesindiana.com/right-tree-right-place)

## Spring severe weather awareness



Severe weather can happen anytime. In Indiana, spring weather may bring thunderstorms, high winds, lightning strikes and tornadoes. AES Indiana urges customers to prepare, plan, respond and stay safe with these simple but important tips:



**Be prepared** – each home needs an emergency storm kit with batteries, food, water, cash, flashlight, medications, car charger, a battery-operated or solar-powered radio and blankets.



**Plan for an outage** – unplug electronics before a storm hits. Have a back-up plan if your special medical care requires electricity.



**Respond during an outage** – report your outage online at [aesindiana.com/outages](https://aesindiana.com/outages) or at 317-261-8111. Track your outage status on AES Indiana's outage map.



**Stay safe** – report downed lines and keep everyone away. AES Indiana crews will work quickly and safely to restore your power.



Learn more at [aesindiana.com/safety-tips](https://aesindiana.com/safety-tips)

## Ensure your account is up-to-date and avoid disconnection

Keeping your account up-to-date is crucial to avoid any potential late fees or service disruptions. If you're behind on payments, we encourage you to take action as soon as possible.

If you're experiencing financial challenges, we're here to help. Our Customer Care team can work with you to find options that make payments more manageable, including payment plans and assistance programs.

To make a payment or set up a payment arrangement, please log in to your online account or contact our Customer Care team today at 317-261-8222.

We're here to support you.



## National Lineworker Appreciation Day is April 18

This month, we celebrate the crews who power our community. Visit our window display outside our Monument Circle office this month to see the gear they use to get the job done!

We encourage you to show your support for our crews by using [#ThankALineworker](https://twitter.com/ThankALineworker) and tagging [@AESIndiana](https://www.facebook.com/AESIndiana) on Facebook, X, Instagram, or LinkedIn.

## Get rewarded for smart EV charging habits



AES Indiana is empowering our customers to go green by rewarding optimized electric vehicle (EV) charging habits.

- Receive a one-time reward of **\$150** for enrolling.
- Earn **up to \$100** in charging rewards annually.
- Support community energy efficiency and affordability.
- Reduce dependence on non-renewable energy sources.



Learn more about the program by scanning the QR code, or reach out to [ev@aesindianarebates.com](mailto:ev@aesindianarebates.com) or call 866-908-4915 to get started.

02/20/25\_5002981

[www.aesindiana.com](https://www.aesindiana.com)

AES Indiana  
One Monument Circle  
P.O. Box 1595  
Indianapolis, Indiana 46206-1595

Residential 317-261-8222  
Business 317-261-8444  
Emergency "Lights Out" 24/7 317-261-8111



**aes** Indiana

31002-I-0095