

Price, Terms and Conditions- Updated September 2025



The Green Power Flex program is Green-e Energy certified and meets the environmental and consumer protection standards set for the by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

Company	AES Indiana	
Whom should I contact for more information?	AES Customer Service 1-888-261-8222; customerservice@aes.com; or aesindiana.com/green-power.	
What are the enrollment options?	Customers can select a percentage of their monthly electric usage to be enrolled in the program: 25%, 50% or 100%. (Business customers can also select 10%.)	
How much will the Green Power Flex Program cost?	The current additional charge (or “premium”) is \$0.0018/kilowatt-hour enrolled	
How will I be billed?	The premium for participating in the Green Power Flex Program will appear as a line item on your regular monthly AES billing statement.	
How will my bill be calculated?	The premium is calculated by taking <i>(the % you selected at enrollment) x (your monthly kilowatt-hour usage) x (the Green Power premium)</i> . This additional charge will be added to your regular AES rates and charges and applicable taxes will apply.	
How much will my total electricity service cost, including utility charges?	Based on a typical residential customer’s monthly usage of 921 kWh, the following example provides an estimate of your monthly electricity bill <i>(as of September 2025)</i> , if you participate in the Green Power Flex program from AES. Your actual bill will vary based on your use of electricity and selected enrollment percentage in the Green Power Flex program.	
	A. Monthly Electricity Cost	\$137.51
	B. Green Power Pricing Premium (enrolled at 100%)	\$1.66
	C. Total = A+B	\$139.17
Will the Green Power Flex Program premium change over time?	The premium for the Green Power Flex program will adjust once per year through a filing with the IURC and will be based on AES’s cost to purchase renewable energy certificates plus reasonable costs to administer the program. You will be notified of the premium change via a message on the bill statement the month it becomes effective.	
What sources will be used in the Green Power Flex Program?	AES procures Renewable Energy Certificates (RECs) for the program. More information regarding RECs, along with a Product Content Label, can be found at www.aesindiana.com/green-power .	
How do I terminate this agreement?	You can end your participation in the Green Power Flex program at any time either by contacting AES Customer Service or via our website at aesindiana.com/green-power . Your termination will be effective immediately.	
What length of agreement/contract is required?	There is no contract required, and participation is month-to-month. There is no fee for terminating your participation.	
What other fees might I be charged?	None	