



New year, new you

Take control of your energy usage in 2026

Winter often means higher energy use. Shorter days and colder temperatures make heating systems work harder, and we spend more time indoors using lights and appliances. The good news? Small changes can make a big difference. AES Indiana is here to help you stay comfortable, save energy, and manage costs this season.



Learn about how weather can impact your usage at <https://www.aesindiana.com/understanding-usage>.

Stay warm and save money with these quick tips:



Tip 1: Lower the thermostat a few degrees when away or sleeping.



Tip 2: Seal leaks or use towels and blankets to block gaps around doors and windows.



Tip 3: Open curtains during the day to let in warmth, then close them at night to keep the heat inside.



Tip 4: Reverse ceiling fans to rotate clockwise at low speed to push warm air down.



Tip 5: Close doors to unused rooms to keep heat where you need it most.



Explore more tips at <https://www.aesindiana.com/energy-saving-tips>



Financial assistance is available

Pay Agreements:

Options to divide past-due balances over time

Energy Assistance Program (EAP or LIHEAP):

One-time winter benefit

United Way of Central Indiana's Winter Assistance Fund:

Emergency help to maintain service

Power of Change:

One time benefit for customers



Find assistance programs at

<https://www.aesindiana.com/payment-assistance>

Convenient payment options

AES Indiana offers multiple secure and convenient payment methods to fit your lifestyle:



Online:

MyAES Online portal: [aesindiana.com](https://www.aesindiana.com)

KUBRA EZ-PAY® (no sign-in needed):
<https://www.aesindiana.com/payment-and-billing-options>



Phone:

Bank Account:
Call 888-261-8222 (no fee).

Credit/Debit Card:
Call 888-672-2407 (\$1.95 fee, \$10,000 limit).



Mail:

Send your payment and bill stub at least 7 days before your due date to:

AES Indiana
P.O. Box 110
Indianapolis, IN 46206-0110



In Person:

A list of authorized pay agents can be found at [aesindiana.com/payment-and-billing-options](https://www.aesindiana.com/payment-and-billing-options)

Additional options



Budget Billing:

Smooth out seasonal highs and lows for predictable monthly bills.

[aesindiana.com/budget-billing](https://www.aesindiana.com/budget-billing)
or 800-261-8222



AutoPay:

Set it. Forget it. Stay on track.

[aesindiana.com/automatic-payments](https://www.aesindiana.com/automatic-payments)



E-bill:

Go paperless, stay informed.

[aesindiana.com/e-bill-paperless-billing](https://www.aesindiana.com/e-bill-paperless-billing)



Visit [aesindiana.com/payment-and-billing-options](https://www.aesindiana.com/payment-and-billing-options) for more information on your payment options.

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