

Terms and Conditions

Indianapolis Power & Light Company (IPL) CoolCents® Program

Refer to the information below to ensure you are eligible for IPL's CoolCents® Program. For assistance determining your eligibility, call **1-866-908-4915** or email **questions@iplrebates.com** to reach a program representative.

Rebate Offer

This offer provides rebates for the enrollment of a qualifying product and is not dependent on the purchase of any other product or service unless indicated. One application must be completed for each address in which the product or products are installed and enrolled. The IPL rebate cannot exceed the cost of the equipment or service. Equipment must be purchased, installed and operational between January 1, 2018 and December 31, 2020. Rebate funds are limited and are available on a first-come, first-served basis. Rebates are subject to change and may be discontinued at the sole discretion of IPL.

As a CoolCents® participant, residential customers are eligible to receive annual bill credits of up to \$20 pursuant to IPL contract rider 13. Qualifying business customers are eligible to receive \$5/ton of air conditioning capacity in each month of qualified participation.

Payment

Please allow up to three (3) weeks to receive your rebate. Incomplete rebate applications will cause a delay in processing. Rebate to be issued to IPL customer/account holder or property owner.

CoolCents® residential participants will receive a \$5 per month credit on your monthly electric bill for four months; June, July, August, September.

Business customers are eligible to receive annual bill credits of up to \$60 pursuant to IPL contract Rider 13.

Compliance

All projects must comply with applicable federal, state and local laws and regulations, including building codes, and manufacturer's specifications. All equipment must be purchased new and cannot be resale equipment, new parts installed in existing equipment or equipment that is leased, rebuilt, rented, replaced by a warranty or won as a prize. Existing equipment must be removed or permanently disconnected.

Installation

Customer agrees to allow IPL, or its affiliates, access to its facilities for the purpose of confirming Customer's participation in the Program, for the purposes of inspecting or installing equipment and verifying the energy savings achieved through the Program. Customer agrees to cooperate with IPL, as necessary. Customer also agrees to remedy any issue arising from auditing and monitoring results at no additional cost within the timeframe provided for this offer, unless an issue arises from an IPL installed device. Customer understands that any incentives may be withheld if Customer refuses to participate in any required verification within 90 days.

Application Delivery

Customers ensure delivery by completing the CoolCents® enrollment web application, confirmed with an assigned application ID number and successful test and verification of the active device. Receipt of an application does not guarantee payment of a rebate. Failure to provide accurate supporting documentation will be considered an incomplete application. Please keep a copy of your application and supporting documentation for your records.

Tax Information

Rebates may be subject to federal and/or state income tax reporting. Applicant is responsible for contacting a qualified tax advisor to determine tax liability. If you purchase an energy efficient product for your home/ business, you may be eligible for a federal tax credit. Visit www.energystar.gov/taxcredits for more information. IPL is not responsible for any tax liability imposed on the rebate recipient as a result of the payment of incentives.

Customer Information

IPL reserves the right to disclose your account number, federal tax ID and consumption data to its subcontractors for the sole purpose of administering IPL's Residential Energy Efficiency program as needed or required.

Subcontractors are contractually obligated to protect the confidentiality of this information.

Publicity

IPL reserves the right to publicize your participation in this program, unless you specifically request otherwise.

Logo Use

Customers or contractors may not use the IPL program name or logo in any marketing, advertising, or promotional material without written permission.

Disclaimer

IPL does not guarantee that energy efficiency measures purchased and installed or services provided through this program will result in energy and cost savings. IPL reserves the right to deny or limit any rebate request. In addition, no warranties on product or service installations are provided by IPL, nor does the program warranty, guarantee or endorse the energy efficiency services provided by any specific contractor participating in the program.

Program Modifications

Rebates, qualifying products, rebate amount are subject to change and may be discontinued at the sole discretion of IPL.

Indemnification

I hereby agree to indemnify, hold harmless, and release IPL and its affiliates from any and all actions or claims in regard to the installation, operation and disposal of equipment (and related materials) covered herein including liability from incidental or consequential damages.

Eligibility

IPL Account

To be eligible to participate in IPL energy efficiency programs, applicants must be an IPL residential

or business customer and the location of the installed equipment must be on an IPL residential rate or commercial rate.

Property

To be eligible to participate in IPL's CoolCents® Program, applicants must have a fully operational central heating and cooling system. Customers who don't own their home but live in a separately metered residence may also participate with a landlord's written consent.

Equipment

To enroll, an [Eligible smart thermostat](#) must be installed at the residential or business customers address, registered with the manufacturer and connected to Wi-Fi.