

Advanced Metering Opt-Out

AES Indiana employs an electrical metering standard which utilizes a digital communicating meter (an advanced meter). For an additional fee, applicable customers have the option to select a non-standard meter (a non-communicating digital meter). Both meters are described below.

Advanced Meters connect to homes and businesses to collect customer energy-use information. The meters provide automated wireless communication to AES Indiana.

- Advanced meters record customer energy-use information throughout the day.
- Customer energy-use data will be sent to AES Indiana using a radio frequency (RF) wireless network. This frequency is less than the wireless communications utilized by cell phones, Wi-Fi networks, microwaves, video game consoles. The meters transmit data for a maximum of 90 seconds per day.
- Once it is within AES Indiana's secure firewall, the energy-use data will be matched up with customer accounts for billing and other customer service activities, similar to traditional metering practices.

Non-communicating digital meters are available for residential customers who choose to opt-out of the AMI Metering program described above.

- This meter does not have an antenna or wireless communication chip. There is no radio frequency (RF) transmission from these meters. As a result, it does not receive or transmit customer energy-use data.
- This meter will have digital displays and a label to clearly designate it as an opt-out meter.
- Opt-out fees will apply.
- Opting out with Self-read will be available to customers through December 31, 2021. After that date, enrollment in the self-read program will be closed.

Eligibility Guidelines to Opt-Out

- You must be a residential customer (Rates RS, RH, or RC).
- Only residential customers who live in detached single family homes may opt-out.
- You must have no documented instances, within the past 24 months, of known unauthorized use, theft, or fraud. Further, you must have zero instances of threats of violence toward Company employees or its agents.
- You are responsible for providing and maintaining unrestricted access to AES Indiana for meter installation, maintenance, and reading. You must maintain 4 feet of clearance in front of the meter base. Failure to do so may result in termination of your opt-out participation, along with the incremental cost to install the AMI meter.
- Customers who have non-residential rated services are not eligible for opt-out.
- Net metering customers are not eligible for opt-out.
- Demand metered customers are not eligible for opt-out.
- Customers on rates that required 15-minute interval data (TOU, EVX) are not eligible for opt-out.

Advanced Metering Opt-Out Information Sheet



Comparing AES Indiana Meters

As shown by the following table, there are additional costs associated with opting out, and fewer benefits with a non-communicating digital meter. Charges cover overhead costs, ongoing maintenance, and manual meter reading related to the non-communicating digital meter and equipment.

	Advanced Meter	Opt-out with non-communicating digital meter
View your daily electricity use	Yes	No
Outage Detection*	Yes	No
Remotely connecting your service*	Yes	No
One-time service, admin, and installation charge	No Incremental Charge	\$48
Recurring monthly charge: Company-Read	No Incremental Charge	\$20

Summary of AMI Opt-Out Fees

- A one-time service, administration, and installation fee of \$48.
- For Company-read customers, an ongoing fee of \$20 for each billing cycle will begin after the customer's meter reading route transitions to manual reading. This fee also includes the cost of maintaining the non-communicating digital meter.
- A Self-read option is available for customers who enroll before December 31, 2021. By opting to Self-read, the Customer accepts the responsibility to provide accurate and timely readings to AES Indiana, by entering their usage into a designated website portal, or by utilizing AES Indiana's Interactive Voice Response ("IVR") system. Self-read Customers must provide a timely monthly reading on the scheduled read date (or within three (3) days prior) as reflected on their billing statement, or their usage will be estimated. If a Self-read Customer fails to provide a timely meter read three times in a twelve-month period, the customer will be removed from the Self-read program and default to the Company-read, AMI Opt-Out tariff provision, with the corresponding charges. If a customer's reported usage deviates greater than 5% of the amount recorded during an annual audit, the customer will be removed from the Self-read program and default to the Company-read, AMI Opt-Out tariff provision going forward, with the corresponding charges. At the time a customer is removed from the Self-read program, the customer will be given the option to have an AMI meter installed at no cost.

Steps to Opt-Out

- Submit a complete application. Incomplete applications may delay processing.
- After AES Indiana receives your application, you will receive an email to confirm the application has been received. If no email address is provided, a letter will be mailed.
- After your application is processed, you will receive an approval or denial letter in the mail. AES Indiana will do its best to process your application in a timely manner. However, there may be cases where more information is needed, which could delay the approval process.

Advanced Metering Opt-Out Application



Terms & Conditions

I represent and warrant that I am the named, authorized person on the customer account number provided. I further represent and warrant that I am either the legal owner of the premise or a tenant at the premise who has obtained permission from the owner as indicated below.

By signing this form, I am indicating that I want to opt-out of having an advanced meter

on my premise(s). By signing this form, I acknowledge that a non-communicating digital meter shall be installed at the premise listed on this form in lieu of an advanced meter.

I understand that, in accordance with AES Indiana's AMI Opt-Out Program (AES Indiana Rules and Regulations for Electric Service IURC No. E-18 Page No. 200, Section 20.6), my account will be assessed a one-time service charge of \$48. I also understand that on an

ongoing basis my account will be assessed a monthly Opt-Out Charge of \$20 if I am a Company-read customer, set to be charged each billing cycle once the non-communicating digital meter has been installed. If I choose to be a self-read customer, I understand and accept the responsibility to timely and accurately report my electrical usage on a monthly basis and understand the penalties associated with late or inaccurate reporting.

☐ I understand that I am only eligible for AES Indiana's Residential Service tariff and will not be able to receive any other enhanced benefits that AES Indiana's AMI network may provide.

☐ I agree I will maintain clear and direct access to my meter(s) to allow personnel the ability to manually read the meter(s) each month.

Please submit the following required Customer Information:

Customer Name: _____

Service Address: _____

Phone Number: _____ Email Address: _____

Account Number: _____ Meter Number: _____

Owner or Tenant of the Property? ☐ Owner ☐ Tenant (If you are the Tenant of the Property, provide:)

Property Owner Name: _____

Property Owner Phone Number: _____

Is your residence a detached single-family home?

☐ Yes ☐ No

Is there clear and direct access to your electrical meter, with at least 4 feet of clearance in front of the meter?

☐ Yes ☐ No

Do you wish to accept the responsibilities, as well as the risk of penalty, required to be a self-read customer?

☐ Yes ☐ No

Reason for Opt-Out: _____

By signing this application, I agree to the terms and charges listed above.

Account Holder Signature & Date: _____

Print Name _____

Applications can be submitted to:

AES Indiana
Attn: AMI Opt-Out / Customer Service
PO Box 1595
Indianapolis, IN 46206-0110

Or electronically to AMIOptOut@aes.com
For more information on AMI metering and Opting out,
please visit: AESIndiana.com/advanced-meters
or call 317-261-8222

AES Indiana Use Only:

Date Received: _____

Date Completed: _____

Verified By: _____

Reading Route: _____