



October is Energy Awareness Month

October is a great time to revisit your sustainability goals and improve how you manage and use energy at home and work. As temperatures cool down this fall, consider these tips to help you reduce costs and energy:



Shop smart solutions in the AES Indiana Marketplace. Purchase a smart thermostat or adjust your temperature to as low as comfortably possible. When sleeping or away from the house, turn your thermostat back 10°-15° for eight hours to save energy and manage costs.



Improve the efficiency of your HVAC system by replacing air filters, tuning it up, or upgrading. A new system can save you \$150 or more per year in energy costs.



Purchase LED bulbs which use up to 90% less energy than incandescent bulbs and last up to 25 times longer. The average home uses 40 bulbs.

For more energy savings ideas, visit aesindiana.com/energy-saving-tips



Residential customer payment assistance

AES Indiana recognizes high bills may present financial challenges. If you are having trouble paying your bill, we have resources and assistance programs available to help you manage costs.



Budget Billing allows AES Indiana customers to pay the same amount for 11 months and then settle the difference on the 12th month.

Payment Extensions can be requested online at AESIndiana.com or by calling the automated system at 317.261.8222. Preferred Bill Date is offered for AES Indiana customers who want a due date that best matches their paydays.

Account Alerts can help you avoid missed payments, late fees, and disconnects by selecting your billing and payment notifications by text, automated call, or email.

Customers are encouraged to contact their local Community Action Agency or dial 211 for utility bill payment assistance or to get help finding lower-cost options.



Power of Change



AES Indiana has partnered with Dollar Energy Fund to help income-qualified customers with a one-time grant to assist with electric bill payments when financial challenges occur. The goal is to offer our customers assistance during a time of need.

How to apply:

Marion County residents can go to indyep.org to apply for assistance or schedule an appointment or call 317-808-2378.

Customers outside of Marion County can go to aesindiana.com/assistance-sites-outside-marion-county to find your local EAP provider.



\$185

average Power of Change grant amount



+40%

of households supported by Power of Change have children



\$50,000

in utility assistance distributed by Power of Change

How to donate to Power of Change

You can help support our community in Central Indiana by donating to Power of Change. Consider a donation to support your neighbors, many of whom are struggling to pay for basic electric utility service.

Make a difference by going to dollarenergy.org/donations/aesindiana today.

Ditch Your Fridge

Let AES Indiana pick up and recycle your old (working) fridge, freezer and air conditioner and put money in your pocket.



Schedule a no-contact or in-home pickup online, or call 866-472-9381



AES Indiana will haul away your old fridge or freezer for FREE



You will receive a \$50 check per appliance in 4-6 weeks

To schedule your appointment or get more information, visit aesindiana.com/ditch-your-fridge-appliance-recycling



Do you have questions about the recent **Fuel Adjustment Charge** and how it will impact you?

Please visit aesindiana.com/understanding-fuel-charges



www.aesindiana.com

AES Indiana
One Monument Circle
P.O. Box 1595
Indianapolis, Indiana 46206-1595

Residential 317-261-8222
Business 317-261-8444
Emergency "Lights Out" 24/7 317-261-8111



aes Indiana