



Smarter New Year

revAMP is a seven-year plan to invest \$1.2 billion in the modernization of AES Indiana's electric grid. Most of the modernization plan addresses the upgrade and replacement of aging equipment, hardware and other assets. The remaining revAMP plan allows AES Indiana to provide customers with new, state of the art equipment and technologies that provide customers with:



Improved service reliability, efficiency and performance



Improved safety



Enhanced equipment performance and reliability



Improved customer experience and communications

AES Indiana's revAMP plan was approved by the Indiana Utility Regulatory Commission in March of 2020. Here is our progress to date by the numbers:

149

Circuit rebuilds

228,662

Smart Meters installed

835

Utility poles replaced

1,713,461

Feet of cable replaced

48

Miles of underground cable replaced



To learn more about revAMP visit aesindiana.com/revamp

Add energy efficiency to your New Year's resolutions



Want to learn more about how to lower your monthly bill? Schedule a free energy assessment today.

Virtual Energy Assessments

Connect with an energy advisor through your smart device and receive a detailed report showing your home's current efficiency score and recommendations for improvements.

- Receive a customized kit of free energy efficient items
- Verify eligibility to receive a free smart thermostat with in-home installation



Visit aesindiana.com/virtual-home-energy-assessments to schedule or call 1-866-908-4915.

In-Home Energy Assessments for income-qualified customers

An energy advisor will come to your home to perform the assessment, provide a detailed report showing your home's current efficiency score and recommendations for improvements, install any energy efficient items you may qualify for at that time and verify your eligibility for additional products or services – all at no cost to you.



For qualification details or to schedule an appointment, visit aesindiana.com/weatherization-assistance or call 1-866-908-4915.



For more energy savings tips, visit aesindiana.com/energy-savings-tips

For the shortest wait times, utilize our phone self-service options

We encourage you to utilize our over-the-phone self-service options by calling us at 317-261-8222, available to you 24/7. There, you can explore payment plan options and even pay your bill. To speed up your process with the automated service, please have your social security number associated with your account ready.



For more information, please visit aesindiana.com/contact-us.

www.aesindiana.com

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Residential 317-261-8222
Business 317-261-8444
Emergency "Lights Out" 24/7 317-261-8111



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Winter bill assistance

As colder weather approaches this season, AES Indiana understands that high bills can be a financial challenge for our customers. Should you need assistance during this season, we have programs available for energy assistance to help support you and your family.

Energy Assistance Program (EAP)

- This is a federally funded, one-time benefit program with eligibility requirements. Applications are available at www.eap.ihcda.in.gov.
- If approved, you can still apply for AES Indiana's Power of Change by going to aesindiana.com/power-change.
- If denied, you can apply for the Winter Assistance Fund (WAF) by going to uwci.org/waf and apply for AES Indiana's Power of Change.

Proof of application submission or approval letter must be submitted to AES Indiana by emailing aesindianaep@aes.com or your account will not be held from disconnection during the moratorium period, December 1, 2022-March 15, 2023.

United Way Winter Assistance Fund (WAF)

WAF is targeted to Indianapolis residents who struggle with increased utility costs but don't qualify for EAP.

Regardless of WAF approval or denial, you can still apply for AES Indiana's Power of Change.

AES Indiana's Power of Change

The program assists income-qualified customers, regardless of approval or denial from EAP or WAF, with a one-time grant for electric bill assistance.

You must apply for EAP first and be one of the following: LIHEAP Participant, LIHEAP Qualified, or have proof of eligibility in SNAP, TANF, HIP, or Medicaid.

Additionally, AES Indiana has several other assistance options available:

- Payment Extensions: AES Indiana offers short-term and long-term payment extensions to help you get caught up by calling 317-261-8222.
- Budget Billing: Balance seasonal highs and lows to keep your finances on track.
- Custom Bill Due Date: Choose a due date that works best with your cash flow.
- Energy Efficiency Programs: Visit aesindiana.com/your-home for more ways to save on your bill.

 AES Indiana