



We hear you. We see you.  
We have resources to help.



To apply for assistance or learn more about the programs below, including eligibility requirements.

## Energy Assistance Program (EAP)

- This is a federally funded, one-time benefit program with eligibility requirements. Applications are available at [www.eap.ihcda.in.gov](http://www.eap.ihcda.in.gov).
- **If approved**, you can still apply for AES Indiana's Power of Change by going to [aesindiana.com/power-change](http://aesindiana.com/power-change).
- **If denied**, you can apply for the Winter Assistance Fund (WAF) by going to [uwci.org/waf](http://uwci.org/waf) and apply for AES Indiana's Power of Change.

Proof of application submission or approval letter must be submitted to AES Indiana [aesindianaep@aes.com](mailto:aesindianaep@aes.com) or your account will not be held from disconnection during the moratorium period, December 1, 2022-March 15, 2023.

## United Way Winter Assistance Fund (WAF)

WAF is targeted to Indianapolis residents who struggle with increased utility costs but don't qualify for EAP.

- Regardless of WAF approval or denial, you can still apply for AES Indiana's Power of Change.

## AES Indiana's Power of Change

The program assists income-qualified customers, regardless of approval or denial from EAP or WAF, with a one-time grant for electric bill assistance.

- You must apply for EAP first and be one of the following: LIHEAP Participant, LIHEAP Qualified, or have proof of eligibility in SNAP, TANF, HIP, or Medicaid.

## Additionally, AES Indiana has several other assistance options available:

- Payment Extensions: Short-term and long-term payment extensions can help you get caught up by calling [317-261-8222](tel:317-261-8222).
- Budget Billing: Balance seasonal highs and lows to stay on track.
- Custom Bill Due Date: Choose a date that meets your budget.
- Energy Efficiency Programs: Visit [aesindiana.com/your-home](http://aesindiana.com/your-home) for more ways to save on your bill.





## Ditch your fridge and get \$50

Three easy steps is all it takes

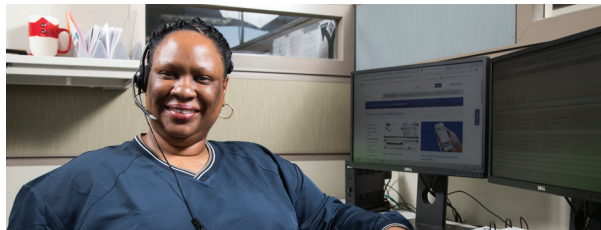
1. Schedule your free pickup online at [aesindiana.com/dyf](https://aesindiana.com/dyf) or call **866-472-9381**.
2. AES Indiana will haul away your working fridge or freezer for FREE.
3. You'll receive a \$50 check.  
(Size and other restrictions apply.)

Get an additional \$20 by recycling an air conditioner or dehumidifier along with your appliance.



Scan the QR code to schedule your pickup.

For the **shortest wait times**, utilize our self-service options



We encourage you to utilize our over-the-phone self-service options by calling us at 317-261-8222, available to you 24/7. There, you can explore payment plan options and even pay your bill. To speed up your process with the automated service, please have your social security number associated with your account ready.



For more information, please visit  
[www.aesindiana.com/contact-us](https://www.aesindiana.com/contact-us).

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